

TRANSMISSION CONTACT LIST

Business Area	Contact Name	Telephone Number	Email / Fax
Systems Faults	24/7 Shipper Helpline	+44 (0) 870 5216 121	
Within Day Energy Balancing	Gas National Control Centre	+44 (0) 870 191 0636	+44 (0) 870 191 0646
Entry Capacity		+44 (0) 870 191 0637	
ANS Handset Faults	Cognito Help Harkamal Ubhi	+44 (0) 1635 508300 +44 (0) 1926 654104	Harkamal.Ubhi@nationalgrid.com
Capacity Auctions	Capacity Team	+44 (0) 1926 654057	
NTS Maintenance Plans NTS Maintenance Notices to Shippers	David Lavender	+44 (0) 1926 655212	David.P.Lavender@nationalgrid.com
Meter Set Up Default Allocations Measurements	Allison Hyde	+44 (0) 1926 654130	Allison.Hyde@nationalgrid.com
Reports / Website / MIPI	Harjinder Kandola	+44 (0) 1926 656474	Sysop.Centre.Reporting@nationalgrid.com
Emergency Procedures	Mark Amos	+44 (0) 1926 654878	Mark.Amos@nationalgrid.com
General Enquiries (After the day, energy balancing)	Shipper and Operational Delivery team	+44 (0) 1926 656568	GasOperations.ShipperLiaison@nationalgrid.com
Gemini Business Queries	Shipper and Operational Delivery team	+44 (0) 1926 656568	GasOperations.ShipperLiaison@nationalgrid.com
Gas Operational Forum	Lisa Chappell	+44 (0) 1926 656474	GasOperations.ShipperLiaison@nationalgrid.com
UKT Commercial			